

Step 1. Outline
Define the Problem

What	Problem(s)	Death of patient
When	Date	October 26, 2009
	Time	10:06 p.m.
	Different, unusual, unique	Patient threatened, assaulted staff
Where	State, city	St. Louis, Missouri
	Facility, site	SSM DePaul Health Center
	Unit, area, equipment	Adolescent Psychiatric Ward
	Task being performed	Patient restraint

Impact to the Goals

Patient Safety	Patient death
Employee Impact	Charge Nurse fired for misconduct
Compliance	"Never event"
Organization	Risk of termination from Medicare
Patient Services	Delay in resuscitation of patient
Environmental	None
Property, Equip, Mtls	None
Labor, Time	?

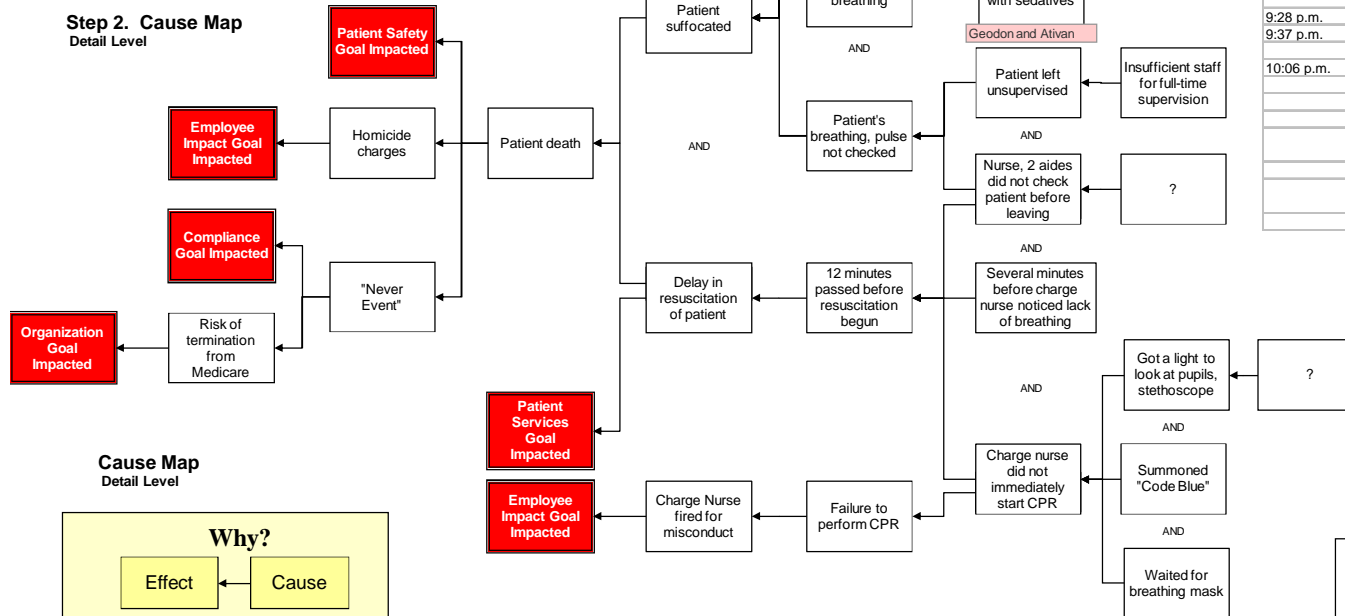
Frequency: 2 previous deaths related to restraints, seclusion
 Annualized Cost: ?

Patient Death from Restraint
October 26, 2009

Timeline
Sequence of Events

Date	Time	Description
October 16, 1998		Patient admitted to DePaul
		Patient sedated and restrained several times
October 26, 2009	9:00 p.m.	Patient threatens, assaults staff
	9:10 p.m.	Patient restrained by two aides
		Patient held facedown on beanbag chair
		Nurse injects patient with Geodon and Ativan
		Nurse left to get arm restraints
		Patient went limp
	9:16 p.m.	One aide leaves to have injured hand bandaged
		Nurse returns
		Second aide tells nurse that patient has calmed down
		Charge nurse checks on patient, gets no response
		Charge nurse leaves to get a light
		Second aide leaves to get a blood pressure machine
		Charge nurse returns with light
		Charge nurse leaves again to get a stethoscope
		Charge nurse returns with Stethoscope
		Charge nurse leaves to find nurse
		Nurse arrives, checks patient
		Nurse leaves to call "Code Blue"
		Third aide arrives
		Nurses tell her not to begin CPR because no breathing mask
	9:28 p.m.	Aide begins CPR
	9:37 p.m.	Doctor inserts breathing tube
		Resuscitation team attempts to restart heart
	10:06 p.m.	Patient pronounced dead
		Hospital administrators arrive
		County Medical Examiner arrives
		Medical Examiner calls the police
		Agent from the Children's Division begins a neglect investigation
		Charge nurse fired
		State Board of Misconduct charged charge nurse with misconduct for failing to perform CPR
		Nurse reported to nursing board (charges not filed)

Step 2. Cause Map
Detail Level



Cause Map
Detail Level

