

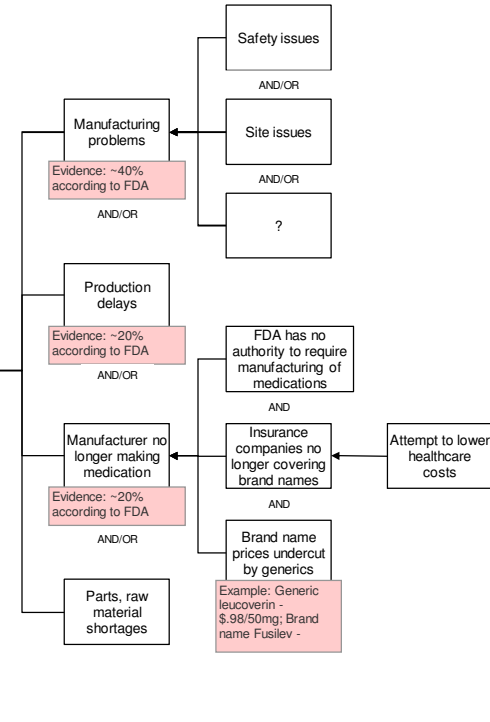
**Step 1. Outline**

<b>What</b>	Problem(s)	Drug shortages
<b>When</b>	Date	Increasing from 2005 to 2010
	Different, unusual, unique	Manufacturing problems, manufacturing stops, production delays
		Worldwide

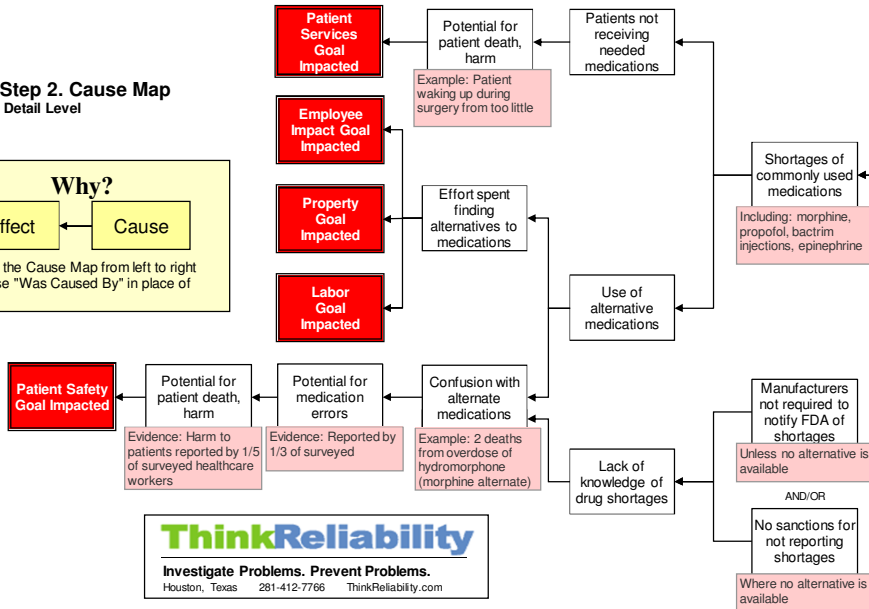
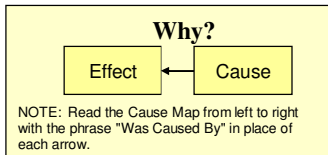
**Where Impact to the Goals**

<b>Patient Safety</b>	Potential for patient death, harm	
<b>Patient Services</b>	Patients not receiving needed medications	
<b>Employee Impact</b>		
<b>Property, Equip, Mtls</b>	Effort spent finding alternatives to medication	
<b>Labor, Time</b>		
	This incident	?
Frequency	>300 drug shortages	
	Annualized Cost	?

**Drug Shortages World-wide, 2010**



**Step 2. Cause Map Detail Level**



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