

# MEDICAL LABORATORY ERRORS

## PROACTIVE

### Step 1. Outline

|              |                            |   |
|--------------|----------------------------|---|
| <b>What</b>  | Problem(s)                 | Laboratory errors affect medical care             |
| <b>When</b>  | Date                       | Proactive   |
|              | Different, unusual, unique | 45% to 71% of errors happen before test performed |
| <b>Where</b> | Task being performed       | Laboratory testing                                |

### Impact to the Goals

|                              |  |
|------------------------------|--|
| <b>Patient Safety</b>        | Risk of impact to patient treatment    |
| <b>Employee Impact</b>       | Incorrect information from lab testing |
| <b>Compliance</b>            | ?                                      |
| <b>Organization</b>          | ?                                      |
| <b>Patient Services</b>      | Risk of impact to patient treatment    |
| <b>Environmental</b>         | N/A                                    |
| <b>Property, Equip, Mtls</b> | Risk of unnecessary treatment          |
| <b>Labor, Time</b>           |  |

### Step 2. Cause Map

