

# 1 Problem

<b>What</b>	Problem(s)	De Havilland Comet Accidents
<b>When</b>	Date	January 10th and April 8th, 1954
	Differences	"most exhaustively tested airplane in history"; first commercial jet liner to reach production
<b>Where</b>	Physical Location	Near Elba (1/10) & near Naples (4/8), Italy
	Unit/Process/Equipment	Climbing
	Work/Task Being Done	Flights out of Rome
<b>Impact to the Goals</b>		
	<b>Safety</b>	56 passengers & crew killed
	<b>Environmental</b>	?
	<b>Cust. Service</b>	Lost prestige of British aviation
	<b>Production-Schedule</b>	?
	<b>Materials, Labor</b>	Loss of 2 airplanes
		This incident
	Frequency	Two within 3 months
		Annual Total
		?

# COMET ACCIDENTS

## Cause Map

British aviation specialists finalized the Comet's design with much excitement in 1945 in hopes it would position their industry to establish a revolutionary service in commercial jet flight. Unfortunately, the Comet crashed on January 10<sup>th</sup> and April 8<sup>th</sup> in 1954.

*"... the most exhaustively tested airplane in history."  
-Expert opinion on the DeHavilland Comet*

Cause Mapping is a Root Cause Analysis method that captures basic cause-and-effect relationships supported with evidence.

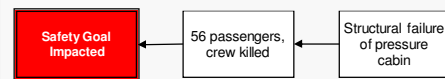
## CAUSE MAPPING

Problem Solving • Incident Investigation • Root Cause Analysis

- Step 1 Problem** - What's the Problem?
- Step 2 Analysis** - Why did it happen?
- Step 3 Solutions** - What will be done?

# 2 Analysis

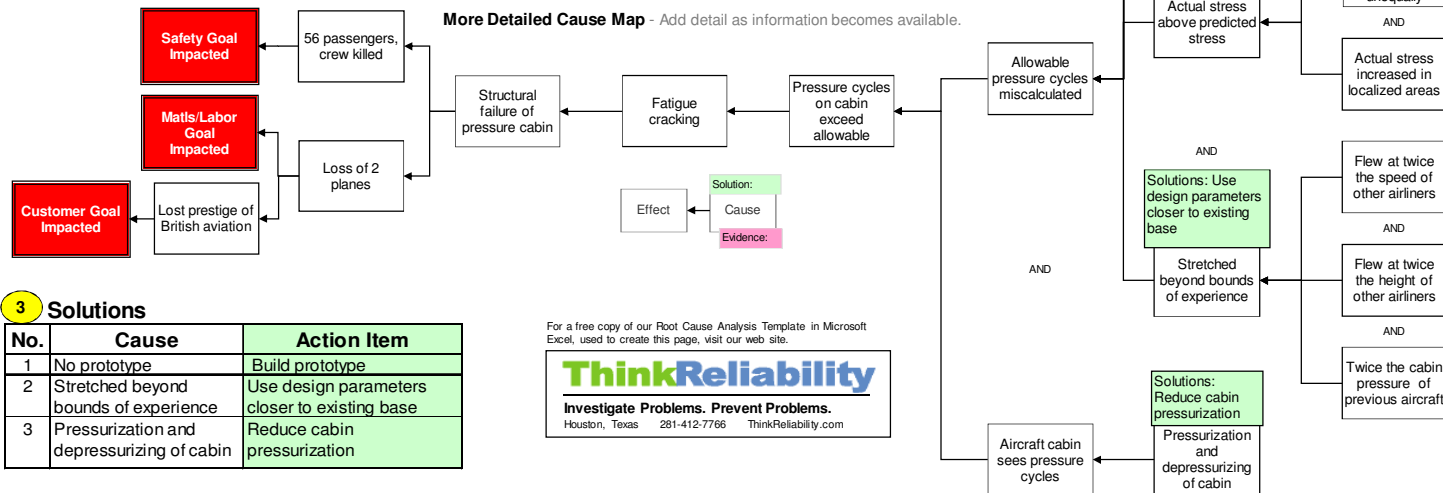
**Basic Level Cause Map** - Start with simple Why questions.



**Basic Cause-and-Effect**

The pressure cycle in the planes' cabins cracked the bodies of the planes. When the planes broke up, the lives of 56 passengers and crew members were lost.

**More Detailed Cause Map** - Add detail as information becomes available.



For a free copy of our Root Cause Analysis Template in Microsoft Excel, used to create this page, visit our web site.

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